

AMENDED IN ASSEMBLY JUNE 24, 2002

AMENDED IN SENATE APRIL 1, 2002

SENATE BILL

No. 1601

Introduced by Senator Bowen

February 20, 2002

An act to add Article 6 (commencing with Section 2899) to Chapter 10 of Part 2 of Division 1 of the Public Utilities Code, relating to telecommunications.

LEGISLATIVE COUNSEL'S DIGEST

SB 1601, as amended, Bowen. Cellular telecommunications service.

Existing law empowers the Public Utilities Commission to regulate telecommunications services and rates of telephone corporations and to require telephone corporations to provide customer services.

Under existing law, the Federal Communications Commission licenses providers of cellular radiotelephone service.

This bill would require that providers of cellular radiotelephone service extend a minimum ~~30-day~~ *14-day* grace period to new customers during which the customer may rescind the agreement, if the customer finds that the cellular service quality is unsatisfactory, and to provide notice to customers of this right. *The bill would hold the customer responsible to pay for those services used prior to the cancellation of the agreement.*

Vote: majority. Appropriation: no. Fiscal committee: no. State-mandated local program: no.

The people of the State of California do enact as follows:

SECTION 1. Article 6 (commencing with Section 2899) is added to Chapter 10 of Part 2 of Division 1 of the Public Utilities Code, to read:

Article 6. Cellular Telecommunications Service

2899. Every provider of cellular radiotelephone service shall extend to new cellular service customers, a grace period of at least ~~of 30~~ 14 days, for customers to rescind the agreement and terminate service ~~without cost or penalty~~, if the customer finds that the cellular service quality is unsatisfactory. *The customer is responsible to pay for those services used prior to the cancellation of the agreement.* Every new cellular radiotelephone service agreement shall provide reasonable notice of this grace period and the right of the customer to rescind the agreement if the customer finds that the cellular service quality is unsatisfactory.